

# WELCOME FROM THE MIRVAC TENANT LIASON CENTRE (TLC)



## What does the TLC do?

Mirvac's National TLC is here to help you log any building requests you have for service or assistance in relation to your tenancy and building. We will provide you with fast and friendly service, and follow up to ensure that your request has been satisfied and resolved.



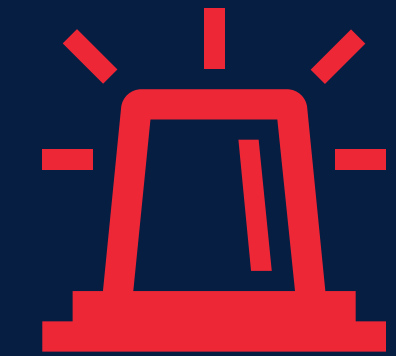
## How can you contact us?

If your request is urgent please contact TLC via phone. For any non-urgent enquiries please contact us via email or online:  
**Phone:** 1800 134 166  
**Email:** [tenantservices@mirvac.com](mailto:tenantservices@mirvac.com)  
**Portal:** [mirvacam.com.au/tenants](https://mirvacam.com.au/tenants)



## Where are we located?

We are primarily located at 200 George Street Sydney, however we are the National Service Centre for our tenants across the country. We operate between the hours of 8:30am to 5:00pm Monday to Friday (AEST and during daylight savings times when applicable).



## In the case of an emergency...

We offer a 24/7 emergency contact point. Simply call us on 1800 134 166 and your call will be transferred to an after-hours Mirvac representative for priority assistance.